

Ajax Pickering Hospital Foundation

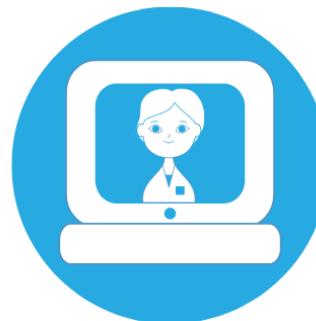
Over the past two years, Lakeridge Health has focused on embedding virtual care as a standard practice, increasing access to vital health services for many across Durham Region. Building on the success of virtual care services such as remote monitoring of COVID-19 and post-surgical patients and virtual care offerings in outpatient dialysis, mental health and rehabilitation, Lakeridge Health is excited to launch the new **Durham Virtual Urgent Care Clinic, Powered by Lakeridge Health Emergency Departments.**

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Durham Virtual Urgent Care

Powered by Lakeridge Health Emergency Departments



The new Durham Virtual Urgent Care Clinic pilot, created in collaboration with primary care partners across the region and with support from Ontario Health, will function like a virtual walk-in clinic for non-life or limb threatening conditions. This means that Durham Region community members will now have access to a primary care provider or an emergency department physician from the comfort of their home, through a secure video or telephone call.

You will be able to use mobile or desktop internet-connected devices, to receive medical advice, medication prescriptions and an appropriate referral where indicated. During this busy time, when dealing with both the flu COVID-19, the new Durham Virtual Urgent Care Clinic will enable people with less acute ailments avoid a trip to the emergency department.

To access the Durham Virtual Urgent Care Clinic, just complete an online screening and intake [FORM](#) and you can then expect to be seen by a physician within four hours.

You will also be provided with the option to receive a text or email to return to the virtual waiting room when you are nearing the top of the queue for being seen.

The physician will then engage with you via a video or telephone call to complete their assessment. Should you need more emergent care, you will be directed to an in-person urgent care clinic or emergency department.

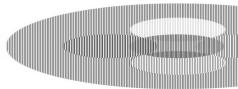
Click [here](#) to find out more information on the hours of operation, what tech you need and how to access the Durham Virtual Urgent Care Clinic.

Click [here](#) for emergency and urgent care options.

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Yours in Philanthropy,

Tracy Paterson
CEO, Ajax Pickering Hospital Foundation



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